

North Carolina Department of Health and Human Services
Division of Aging and Adult Services

2101 Mail Service Center • Raleigh, North Carolina 27699-2101
Courier 56-20-02 Phone 919-733-3818 Fax 919-715-0023

Michael F. Easley, Governor
Dempsey Benton, Secretary

Dennis W. Streets, Director

July 29, 2008

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES
DEAR LOCAL MANAGEMENT ENTITY DIRECTOR

ATTENTION: Adult Services Supervisors
Social Services Security Officers
Local Management Entity Security Officers

SUBJECT: Midyear DHHS Blanket Bond Reconciliation

Midyear Reconciliation

The Adult Services Section of the Division of Aging and Adult Services (DAAS) is preparing for the midyear reconciliation of the Department of Health and Human Services (DHHS) Blanket Bond for Disinterested Public Agent Guardians. This reconciliation is part of the Division's responsibility in managing the DHHS Blanket Bond.

North Carolina General Statute 35A-1239 requires bond coverage for all disinterested public agents appointed to serve as guardians, whether they are appointed to serve as guardian of the person, estate or general guardian. Therefore, it is important that the Division's records be kept current to maintain valid coverage for each ward registered in the DHHS Blanket Bond system.

Obtaining Your "Wards by Agency Report" Online

With the assistance of your security officer, you can obtain your "*Wards by Agency Report*" directly from the DHHS Client Services Data Warehouse (CSDW).

Services staff should meet with their agency's security officer to establish a collaborative plan for accessing the report. All social services and local management entity security officers already have access to the CSDW, which is found at <http://www.csdw.dhhs.state.nc.us/>. This website address takes you to "Client Services Data Warehouse Query Tool Using Business Objects XI R2." The "*Wards by Agency Report*" may be acquired by doing the following:

1. Click on "+" beside "*Public Folders*" on the left hand side of the screen.
2. Click on "+" beside "*DHHS Main Document*" on the left side of the screen.

3. Click on “+” beside “DAAS” on the left side of the screen.
4. Click on the folder beside “*Guardianship*” on the left side of the screen.
5. Click on “*Active – Wards by Agency Report.*”
6. You must respond to the following prompts:
 - “*Agency Type Equal to:*” – Highlight this prompt, then go to the lower right “*Agency Type Equal to:*” box. One by one, delete each unwanted agency type by highlighting it and clicking on the “*Remove Selected Value(s)*” button. This is the bottom double-arrow button to the left of the text box. When you have removed all unwanted agency types, only your agency type will appear in the highlighted “*Agency Type Equal to:*” prompt.
 - “*Report Month Equal to:*” – Highlight this prompt. Click on the “*Refresh Values*” button. Scroll down to the most recent date in the text box (should be 200807) and highlight it. Click on the “*Add From List of Values*” button. This is the top double-arrow button to the right of the text box. The report month you selected will then appear in the “*Report Month Equal to:*” box.
7. When you have the appropriate entries in the prompts, click on “*Run Query*” and your “*Wards by Agency Report*” will appear.
8. Print out a copy of the report.

Security officers who need additional assistance with the CSDW system can contact csdwsupport@ncmail.net, or call (919) 855-3200 and choose Option 2.

Making Changes and Updates to Your List of Wards

When you obtain a hard copy of the “*Wards by Agency Report*”, please review the entries for accuracy, with particular attention paid to the following:

- Wards for whom you are no longer responsible and whose names should be deleted from your list.
- Wards for whom you are responsible but whose names are not on the list.
- Date of the guardianship appointment.
- Estate and bond coverage amounts listed for each ward.
- Date of birth for each ward.
- Name and title of the public agent guardian.

If you need to add/delete a ward, or make any changes and/or updates to your agency’s bond list, you must submit the information on a DHHS-7016 (rev. 1/04) form. A copy of the form may be accessed at <http://info.dhhs.state.nc.us/olm/manuals/doa/gs/man/dhhs7016.pdf>.

Dear County Director
Re: Midyear DHHS Blanket Bond Reconciliation
July 29, 2008
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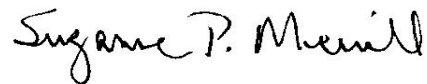
All DHHS-7016 forms containing new information should be mailed to:

Division of Aging and Adult Services
Adult Services Section
ATTN: Kate Walton
2101 Mail Service Center
Raleigh, NC 27699-2101

PLEASE SUBMIT YOUR DHHS-7016 FORMS BY AUGUST 29, 2008.

If you have questions or need additional information, please contact Ms. Walton at (919) 733-3818. County departments of social services may contact their Adult Programs Representatives.

Sincerely,

A handwritten signature in black ink that reads "Suzanne P. Merrill". The signature is written in a cursive style with a large, stylized 'S' and 'M'.

Suzanne P. Merrill, Chief
Adult Services Section

SPM/ksw

AFS-08-2008